



**TÜV**  
AUSTRIA

# CERTIFICATE

## ISO 10002:2018 Customer Satisfaction Management System

In accordance with TUV AUSTRIA TURK procedures, it is hereby certified that

**UĞUR**

*"Tazeliğin Güvencesi"*

**UĞUR SOĞUTMA MAKİNALARI SANAYİ VE TİCARET A.Ş.**  
**HEAD OFFICE: YENİ SANAYİ MAHALLESİ BATI DENİZLİ BULVARI NO:95**  
**TR-09900 NAZİLLİ / AYDIN**  
**FACTORY: NAZİLLİ ORGANİZE SANAYİ BÖLGESİ 3. SOKAK**  
**TR-09900 NAZİLLİ / AYDIN**

applies a management system in line with the above standard for the following scope

**DESIGN, DEVELOPMENT AND PRODUCTION OF TROPICAL CLIMATE CLASS, HOUSEHOLD REFRIGERATING APPLIANCE FROZEN FOOD STORAGE CABINETS AND FOOD FREEZERS COMMERCIAL REFRIGERATED DISPLAY CABINETS, FOREIGN TRADE, CUSTOMS, ADMINISTRATIVE AND MANAGEMENT RELATED PROCESSES, SERVICE PRESENTATION AND MANUFACTURING RELATED TO MANAGEMENT ORGANISATION**

Certificate No. TR-CS-495  
Initial Certification Date: 10.01.2022  
Issue Date: 17.01.2024

Valid until: 09.01.2025  
Issue No: 02



Certification Body  
at TÜV AUSTRIA TURK

This certification was conducted in accordance with TUV AUSTRIA TURK auditing and certification procedures. Certification validity period is 3 years.

TÜV AUSTRIA TURK BELGELENDİRME EĞİTİM VE GÖZETİM HİZMETLERİ LTD. ŞTİ.  
Mutlukent Mah. 2070. Sk. No: 5 PK: 06800 Çankaya/ANKARA  
[www.tuvaustriaturk.com](http://www.tuvaustriaturk.com)

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